



# GREEK ORTHODOX ARCHDIOCESE OF AMERICA

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## Departments of Internet Ministries and Information Technology

### Report to the 43rd Biennial Clergy Laity Congress

*"Go into all the world and proclaim the good news to the whole creation" (Mark 16.15).*

The technology ministry of the Archdiocese is responsible for all technologies appropriate for Orthodox Christian digital ministry. We support hundreds of organizations and users directly. We provide services to hundreds of thousands of individuals around the world. Our small staff goes above and beyond on a daily basis to make this a reality.

The Archdiocesan technology ministry is made up of two departments with distinct responsibilities:

- The **Department of Internet Ministries (IM)** is responsible for the outward facing digital ministry of the Archdiocese. The Department sets and executes the Archdiocese's Internet / digital strategy through the web, social media, and mobile technologies.
- The **Department of Information Technology (IT)** defines and executes the overall technology vision of the Archdiocese. The IT department provides systems and services to the Ecumenical Patriarchate, Archdiocese, Metropolises, parishes and more.

**The IM and IT Departments wish to extend their deepest gratitude to Leadership 100 and The FAITH Endowment, for their support and making many of our projects possible.**

### Shared Projects and Initiatives:

1. Responsible for all technology, digital communications, and telecommunications for the **Holy and Great Council**.
2. Ongoing **support and hosting** for over 500 parishes and organizations across the Archdiocese.

### Internet Ministries Projects and Initiatives:

1. Major redesign and reorganization of the **goarch.org website** (to be released in 2016).
2. Upgrade of over 300 parish and organization websites to **mobile-friendly designs**.
3. Enhancements to **Bulletin Builder**, including PDF publishing, for over 175 active parishes.

### Information Technology Projects and Initiatives:

1. Deployment of **Alexander Project**, including **GOARCH ID identity management, single sign-on (SSO)**, and **national Wi-Fi network** for Archdiocese and Metropolises.
2. Migration of the entire Archdiocese, most Metropolises, and St. Basil Academy to **Google Apps for Business** realizing an operational savings of approximately \$20k/yr.
3. Role-based app publishing with seamless integration of hundreds of cloud-based services such as **DropBox, Google Apps, and Zoom video conferencing** through a dashboard.
4. **Infrastructure upgrades to datacenter**, including decommissioning old server technologies and hardware, and cloud based disaster recovery network.

Respectfully submitted,

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